



Good food, Good life

PERADUAN MALAYSIA BOLEH BERSAMA MILO FAQ

Q1: How do I participate?

A: **STEP 1:** Purchase any participating MILO products worth RM16 and above in a single original receipt/invoice from any in-store and/or online Outlets during the Promotion Period.

RM16 will be given 1 Serial Number.

Each original receipt/invoice is limited to 15 Serial Numbers.

For example:

For the purchase of participating MILO products in a single Receipt/Invoice during the Promotion Period, the Organiser will allocate:

- a. RM16.50 of participating MILO products = 1 serial number
- b. RM185.00 of participating MILO products = 11 serial numbers
- c. RM280.00 of participating MILO products = 15 serial numbers

The participating MILO products are as per listed below:

PARTICIPATING PRODUCTS		
PRODUCT TYPE	PRODUCT DESCRIPTION	PACKAGING
POWDER & MIXES	MILO ACTIV-GO POWDER	200g, 400g, 450g, 900g, 1kg, 1.1kg, 1.4kg, 1.5kg, 1.8kg, 2kg, 2.2kg
	MILO HI-FIBRE	900g
	MILO 3in1	8x33g, 14x33g, 18x33g, 18+3 x33g, 18x33g Jimat RM1.50, 26x33g, 30x33g
	MILO Whole Grain Cereal	10x36g
	MILO Less Sugar	10x27g
	MILO Hi-Fibre	12x30g
	MILO Original	14x30g, 18x30g, 18+3 x30g, 18x30g Jimat RM1.50
	MILO Intense Dark Chocolate	10x33g
	MILO Intense Dark Chocolate Tin	400g
CAN DRINK	MILO ACTIV-GO Original Can	24 x 240ml
		4(6x240ml)

	MILO ACTIV-GO Original Can 20+4	24 x 240ml
	MILO ACTIV-GO Can 5+1	4(6x240ml)
	MILO ACTIV-GO Ice Can	24 x 240ml
	MILO ACTIV-GO Kaw Can	24 x 240ml
	MILO ICE 2023 LE Can	24 x 240ml
	MILO KAW 2023 LE Can	24 x 240ml
	MILO Original 2023 LE Can	4 x 6 x 240ml
	MILO Original 2023 LE Can	24 x 240ml
UHT DRINK	MILO ACTIV-GO CALCIUMPLUZ UHT	4 x 6 x 200ml
	MILO ACTIV-GO UHT	4 x 6 x 200ml
	MILO ACTIV-GO UHT (5+1)	4 x 6 x 200ml
	MILO ACTIV-GO UHT	10 x 4 x 125ml
	MILO ACTIV-GO UHT	12x1L
	MILO ACTIV-GO UHT (10+2)	12x1L
	MILO ACTIV-GO UHT	5 x 8 x 125ml
PET BOTTLES	MILO PLANT BASED ACTIV-GO	12 x 1L
	MILO ACTIV-GO Original	24 x 500ml
	MILO ACTIV-GO Dairy Free Almond	24 x 225ml
	MILO ACTIV-GO BoostUp	24 x 500ml

NOTE: There has been a printing error on the contest form for the following products:

- MILO ACTIV-GO CALCIUMPLUZ UHT is only available in 200ml pack size.
- MILO ACTIV-GO UHT is only available in 125ml, 200ml and 1L pack size only.



CARA-CARA PENYERTAAN

BELI produk MILO® yang tergolong kategori keluarga BHRM atau lebih dalam satu slot BHRM + 1 (satu slot BHRM + 1) atau lebih (maksudnya 10 BHRM atau lebih)

BORANG WEB
Masuk ke link borang berikut
perbaiki dalam borang web.

ATAU WHATSAPP
• Contact us via what's app
• 6018 388 6332
• Jika ada masalah berkaitan dengan produk & nombor kad pengesahan
• Kami akan cuba selesaikan masalah anda
• Kami akan cuba selesaikan masalah anda
• Kami akan cuba selesaikan masalah anda

PRODUK MILO® YANG LURUS SETIA

MILO® ACTIV-GO Original	24x240ml
MILO® ACTIV-GO Can 5+1	4x6x240ml
MILO® ACTIV-GO Ice Can	24x240ml
MILO® ACTIV-GO Kaw Can	24x240ml
MILO® ICE 2023 LE Can	24x240ml
MILO® KAW 2023 LE Can	24x240ml
MILO® Original 2023 LE Can	4x6x240ml
MILO® Original 2023 LE Can	24x240ml
MILO® ACTIV-GO CALCIUMPLUZ UHT	4x6x200ml
MILO® ACTIV-GO UHT	4x6x200ml
MILO® ACTIV-GO UHT (5+1)	4x6x200ml
MILO® ACTIV-GO UHT	10x4x125ml
MILO® ACTIV-GO UHT	12x1L
MILO® ACTIV-GO UHT (10+2)	12x1L
MILO® ACTIV-GO UHT	5x8x125ml
MILO® PLANT BASED ACTIV-GO	12x1L

BUKTI PEMBELIAN
Bukti pembelian akan diijinkan apabila produk MILO® yang betul serta kategori BHRM dan ke atas merupakan Tempoh 30 hari.

1. Produk akan dibayar oleh pihak MILO® melalui WhatsApp (6018 388 6332) untuk membolehkan kami membuat dengan cepat dalam memproses bukti.

2. Semua pembelian akan dibayar oleh borang web MILO® & atau media sosial resmi MILO®

MILO® ACTIV-GO CALCIUMPLUZ UHT	4 x 6 x 240ml
MILO® ACTIV-GO UHT	4 x 6 x 240ml
MILO® ACTIV-GO UHT (5+1)	4 x 6 x 240ml

INCORRECT printing 240ml ❌

MILO® ACTIV-GO CALCIUMPLUZ UHT	4 x 6 x 240ml	200ml
MILO® ACTIV-GO UHT	4 x 6 x 240ml	200ml
MILO® ACTIV-GO UHT (5+1)	4 x 6 x 240ml	200ml

CORRECT MILO UHT SKU 200ml ✅

Back of the form

We will only accept the original printed receipt/invoice dated from **01/08/2024 till 30/09/2024**.

There are 2 methods of participation in this promotion: via Website OR WhatsApp.

STEP 2A (via Website Participation):

1. Visit the Promotion website and complete the web form at: <https://www.milo.com.my/malaysia-boleh-bersama-milo-2024> or scan the QR code shown on the communication materials at participating Outlets.
2. Complete all the required personal details in the web form provided on the Promotion Website.
3. Snap one (1) clear and legible picture/image in jpg, jpeg, or png format of the Receipt/Invoice complete with the Receipt/Invoice Details. One (1) Image must contain a picture of one (1) Receipt/Invoice only and the file must be less than 5MB. Upload the Image on the web form and submit.

Please save the cropped invoice image to show the required information **ONLY** so that the image details will be legible when uploaded to the web form.

STEP 2B (via WhatsApp):

1. Snap one (1) clear and legible picture/image in jpg or jpeg or png format of the Receipt complete with the Receipt Details [Image].
2. One (1) Image must contain a picture of one (1) Receipt only and the Image file must be less than 5MB.
3. Submit the Image via WhatsApp to **6018 388 6332** (https://api.whatsapp.com/send/?phone=60183886332&text&type=phone_number&app_absent=0) using a mobile number registered in Malaysia
4. You will receive an autoreply message prompting you to submit your Full Name, Identification Number and Residing State [Personal Details] immediately following the format: **#FULL NAME#ID NO#RESIDING STATE** to complete your registration and entry submission [Entry].
For example: Type: **#OMAR BIN AHMAD#010801145895#SELANGOR** and send.
5. You are required to provide your Personal Details only once. You may submit as many Entries as you want, and all subsequent Entries will be linked to the initially provided Personal Details.
6. An auto-reply acknowledgement message will be sent by the Organiser for the first WhatsApp Entry received from each mobile number only.

Please save the cropped invoice image to show the required information **ONLY** so that the image details will be legible when submitting via WhatsApp.

Instore receipt: The Receipt can come in the form of printed receipts from point-of-sale systems, hand-written receipts, and/or e-receipts for online purchases.

However, the Receipt must bear the name and/or logo of the outlet at which the purchase was made. If this is absent, the Receipt needs to be stamped with the official company stamp of the outlet at which the purchase is made.

The Receipt must also bear the date of purchase, Products purchased, purchase amount, Receipt number, and name and/or logo of the outlet.

Online Invoice: The Invoice can come in the form of a screenshot of the invoice and/or order for online purchases. The Invoice must bear the name and/or logo of the online platform and/or merchant at which the online purchase was made. For

online purchases with promotion codes and/or discount vouchers, the final paid amount must be the Minimum Purchase amount and above to qualify. The Invoice must also bear the date of purchase, Products purchased, purchase amount, order and/or invoice number, and name and/or logo of the online platform and/or merchant.

The Organiser will extract all Website and WhatsApp Entries received for further processing. All Entries that do not meet the requirements stated shall be disqualified by the Organiser. Unclear Images, illegible and incomplete Entries will be disqualified without further notification to the Participants for such disqualified Entries.

The Organiser shall reserve the right to disqualify any Proof of Purchase which is illegible, with incomplete details, reprinted, duplicated, unclear, damaged, altered and/or modified in any way without further notification to the Participants.

For the avoidance of doubt, the Organiser may also, without further notification to the Participant, disqualify any Proof of Purchase if the Organiser suspects that a Participant submitted a Proof of Purchase which is forged, falsified, or is issued over Products which had not been purchased.

Q2: Where can I get more information about the promotion?

A: You can get more information about the promotion at:
<https://www.milo.com.my/malaysia-boleh-bersama-milo-2024>

Q3: Can I submit more than 1 entry?

A: Participants may submit as many entries as they wish, but **each unique image of one (1) receipt/invoice is ONLY eligible for one (1) entry submission via the Website or WhatsApp.**

The Organiser shall reserve the right to disqualify any entries with reprinted receipt/invoice and/or duplicated receipt/invoice and/or containing more than one (1) receipt/invoice.

Q4: Will I receive a notification after I submit my entry?

A: Yes.
Via the Website: There will be an auto-reply acknowledgment message upon submission of the Registration Form via the Website.
Via WhatsApp: The Organiser will send an auto-reply acknowledgment message **for the first WhatsApp Entry received by each mobile number only.**

Q5: What is the age of participation and eligibility?

A: The Promotion is open to all individual legal residents of Malaysia with a valid identification document, aged 18 years and above as at the start of the Promotion Period (01/08/2024). The Organiser shall reserve the right to request evidence of identification documents.

Q6: What are the Promotion period and entry deadline?

A: The Promotion starts at 00:00:00 on 01/08/2024 and closes at 23:59:59 on 30/09/2024.
The Organiser must receive all Entries on or before 23:59:59 on 30/09/2024. All Entries received outside the Promotion Period will be automatically disqualified.

Q7: Is there a limit to the total number of serial numbers I can receive in a single receipt?

A: There is a limit to the serial number you can receive in a single receipt.
Every RM16 will be given 1 Serial Number.
Every RM260 will be given 15 Serial Numbers.
Each original receipt/invoice is limited to 15 Serial Numbers.

Q8: What are the prizes offered for this promotion?

A: The prizes offered for this promotion are:

PRIZES TYPE	PRIZES DESCRIPTION
MONTHLY GRAND PRIZES X3 winners x2 months Total: 6 winners	<p>One (1) Limited Edition MILO Gold Truck Set of four (4) different designs (999.9 gold – approximately 10gm each) worth RM28,000* each set <u>AND</u> one (1) MILO Truck activation with FREE MILO drinks at your preferred location</p> <p><i>*The value of the Limited Edition MILO Gold Truck Set is correct at the time of printing. The gold value is according to the current gold price. A HABIB JEWELS certificate of authenticity will be included on the packaging</i></p> <p>The MILO Truck Activation with FREE MILO drinks at your preferred location requires the Winner to either host a private gathering or select a local event at a venue in Malaysia with a minimum of 100 guests (age 7 & above) ("Event"). The Grand Prize will include the following:</p> <ol style="list-style-type: none">i. The Organiser will send one (1) MILO Sampling Truck to the Event to serve up to a maximum of 5000 cups of MILO beverages;ii. The Winner will be subjected to a set of terms and conditions set by the Organiser to host the Event. The Winner must utilise the Grand Prize and host the Event before 31/12/2024. Any unclaimed Grand Prize after this deadline will be forfeited;

	<p>iii. The Organiser reserves the right to reject any Event deemed inappropriate, which may include events that could be sensitive or involve political elements, at its absolute discretion.</p> <p>iv. For the avoidance of doubt, as the organizer of the Event, the Winners shall be fully responsible over all aspects of organizing the Event or any liability which may arise from the Event.</p>
<p>WEEKLY 1ST PRIZES X3 winners x9 weeks Total: 27 winners</p>	<p>One (1) design of Limited-Edition MILO Gold Truck (999.9 gold – approximately 5gm) worth RM4300* each to be won for each week for nine (9) consecutive weeks.</p> <p><i>*The value of the Limited Edition MILO Gold Truck is correct at the time of printing. The gold value is according to the current gold price. A HABIB JEWELS certificate of authenticity will be included on the packaging.</i></p> <p>Limited-Edition MILO Gold Truck is available in four (4) different designs and each design may be won within the specified period. The pool of Entries is based on the submission date and four (4) design/weekly periods are as per below: <u>Design A</u> is from Week 1 to Week 3: 01/08/2024 – 21/08/2024, <u>Design B</u> is from Week 4 to Week 5: 22/08/2024 – 04/09/2024, <u>Design C</u> is from Week 6 to Week 7: 05/09/2024 – 18/09/2024, and <u>Design D</u> is from Week 8 to Week 9: 19/09/2024 – 30/09/2024</p>
<p>WEEKLY EARLY BIRD PRIZES X1,200 winners x9 weeks Total: 10,800 winners</p>	<p>One (1) unit of Special Edition Malaysian Heritage MILO Truck Collectibles (“MILO Truck Collectibles”) to be won for each week:</p> <p>The MILO Truck Collectibles are available in four (4) different designs and each design may be won within the specified period. The pool of Entries is based on the submission date and the four (4) design/weekly periods are as per below: <u>Design A</u> is from Week 1 to Week 3: 01/08/2024 – 21/08/2024, <u>Design B</u> is from Week 4 to Week 5: 22/08/2024 – 04/09/2024,</p>

	<p><u>Design C</u> is from Week 6 to Week 7: 05/09/2024 – 18/09/2024, and</p> <p><u>Design D</u> is from Week 8 to Week 9: 19/09/2024 – 30/09/2024</p>
ADDITIONAL WEEKLY PRIZES FOR 99SPEEDMART	
<p>99SPEEDMART EXCLUSIVE WEEKLY 1ST PRIZES X1 winner x9 weeks Total: 9 winners</p>	<p>One (1) Exclusive at 99Speedmart Weekly 1st Prize in the form of one (1) design of Limited-Edition MILO Gold Truck (999.9 gold – approximately 5gm) worth RM4300* each to be won for each week</p> <p><i>*The value of the Limited Edition MILO Gold Truck is correct at the time of printing. The gold value is according to the current gold price. A HABIB JEWELS certificate of authenticity will be included on the packaging.</i></p>
<p>99SPEEDMART EXCLUSIVE WEEKLY EARLY BIRD PRIZES X200 winners x9 weeks Total: 1,800 winners</p>	<p>One (1) unit of Special Edition Malaysian Heritage MILO Truck Collectibles (“MILO Truck Collectibles”) to be won for each week:</p> <p>The MILO Truck Collectibles are available in four (4) different designs and each design may be won within the specified period. The pool of Entries is based on the submission date and the four (4) design/weekly periods are as per below:</p> <p>Design A is from Week 1 to Week 3: 01/08/2024 – 21/08/2024, Design B is from Week 4 to Week 5: 22/08/2024 – 04/09/2024, Design C is from Week 6 to Week 7: 05/09/2024 – 18/09/2024, and Design D is from Week 8 to Week 9: 19/09/2024 – 30/09/2024</p>

Q9: What are the weekly periods for this promotion?

A: The nine (9) weekly periods are as per below:

Week 1: 01/08 – 07/08/2024

Week 2: 08/08 – 14/08/2024

Week 3: 15/08 – 21/08/2024

Week 4: 22/08 – 28/08/2024

Week 5: 29/08 – 04/09/2024

Week 6: 05/09 – 11/09/2024

Week 7: 12/09 – 18/09/2024

Week 8: 19/09 – 25/09/2024

Week 9: 26/09 – 30/09/2024

Q10: How do you select the Winners?

A: The Organiser will extract all Website and WhatsApp Entries received for further processing. All Entries that do not meet the requirements stated shall be disqualified by the Organiser. Unclear Images, illegible and incomplete Entries will be disqualified without further notification to the Participants for such disqualified Entries. The Organiser will tabulate the Entries received and allocate a serial number[s] for each qualified Entry received according to the date and time received throughout the Promotion Period.

Weekly Early Bird Prizes Winners: The first 1,200 unique qualified entries at the end of each weekly period throughout the entire promotion period are shortlisted **Weekly Early Bird Prize finalists.**

Weekly First Prizes Winners: Total qualified serial numbers allocated at the end of each weekly period throughout the entire promotion period will be divided by 3 to derive the winning serial numbers for the **Weekly First Prize finalists each week.** The winning serial number will be the closest, lower whole number that results after the stated division.

Monthly Grand Prizes Winners: Total qualified serial numbers allocated at the end of each monthly period throughout the entire promotion period will be divided by 3 to derive the winning serial numbers for the **Monthly Grand Prize finalists each month.** The winning serial number will be the closest, lower whole number that results after the stated division.

99SPEEDMART Exclusive Weekly Early Bird Prizes Winners: All Qualified Entries with 99SPEEDMART Receipts collected and processed during the Promotion Period. The first 200 unique qualified entries at the end of each weekly period throughout the entire promotion period are shortlisted **99SPEEDMART Exclusive Weekly Early Bird Prize finalists.**

99SPEEDMART Exclusive Weekly First Prizes Winners: All Qualified Entries with 99SPEEDMART Receipts collected and processed during the Promotion Period. Total qualified serial numbers allocated at the end of each weekly period throughout the entire promotion period will be divided by 2 to derive the winning serial number for **1 (one) 99SPEEDMART Exclusive Weekly First Prize finalist.** The winning serial number will be the closest, lower whole number that results after the stated division.

Q11: How do you determine the Winners?

A: The Organiser will contact all Finalists **via WhatsApp Number 6018 388 6332** to the Finalist's mobile number which the Organiser received in the Qualified Entries. Each selected Finalist will be given one (1) question to answer. If a Finalist fails to answer correctly and/or fails to answer the question posted within the time stated, the Prize(s) will be forfeited. The Organiser will not be held liable in the event the selected Finalist cannot be contacted for whatever reasons.

If in doubt upon receiving the WhatsApp message, the participants may call the Nestlé Customer Service number: 1-800-88-3433 for confirmation.

Q12: How many prizes can participants win throughout the entire promotion period?

A: Each participant may only win:

PRIZES TYPE	NUMBER OF PRIZES CAN BE WON
MONTHLY GRAND PRIZE	One (1)
WEEKLY FIRST PRIZE	One (1)
WEEKLY EARLY BIRD PRIZE	One (1) set (4 designs)

Each participant with purchases from any six (6) Exclusive Outlets during the Promotion Period will be eligible to win one (1) additional Weekly Prize:

PRIZES TYPE	NUMBER OF PRIZES CAN BE WON
99SPEEDMART EXCLUSIVE WEEKLY FIRST PRIZE	One (1)
99SPEEDMART EXCLUSIVE WEEKLY EARLY BIRD PRIZE	One (1) set (4 designs)

Q13: How do I know if I've won any Prize(s)?

A: As mentioned in Q11, Finalists will receive a WhatsApp message for a question session and must answer 1 question correctly within the stipulated time to win their prize.

Upon confirmation of the winners, the Winners' Announcement will be featured on the Organiser's website as & when available at: <https://www.milo.com.my/malaysia-boleh-bersama-milo-2024> and MILO Facebook [<https://www.facebook.com/MiloMalaysia>] by six (6) to eight (8) weeks from the closing date of the Promotion Period.

Q14: How can I claim my prize?

A: **WEEKLY EARLY BIRD PRIZE & 99SPEEDMART WEEKLY EARLY BIRD PRIZE** (one (1) unit of Special Edition Malaysian Heritage MILO Truck Collectibles ("MILO Truck Collectibles")): Winners will be contacted **via WhatsApp Number 6018 388 6332** to the mobile numbers from which the Organiser received the Qualified Entries to share their delivery address. MILO Truck Collectibles will be delivered via courier to the winners' address which the Organiser received via WhatsApp within 6-8 weeks after the promotion has ended.



Design A is from Week 1 to Week 3: 01/08/2024 – 21/08/2024,
Design B is from Week 4 to Week 5: 22/08/2024 – 04/09/2024,
Design C is from Week 6 to Week 7: 05/09/2024 – 18/09/2024, and
Design D is from Week 8 to Week 9: 19/09/2024 – 30/09/2024

NOTE: Special Edition Malaysian Heritage MILO Truck Collectibles are made of plastic and not suitable for children under 3 years old. These MILO Truck Collectibles cannot be disassembled.

WEEKLY FIRST PRIZE & 99SPEEDMART WEEKLY FIRST PRIZE (one (1) design of Limited-Edition MILO Gold Truck (999.9 gold – approximately 5gm) worth RM4,300* each): Winners will be contacted **via WhatsApp Number 6018 388 6332** to the mobile numbers from which the Organiser received the Qualified Entries to share their delivery address. Winner's acknowledgement letter will be delivered via courier to the winners' address which the Organiser received via WhatsApp within 6-8 weeks after the promotion has ended. Winners are required to collect their Prize at the selected Habib Jewel outlet as stated in the Winners' acknowledgement letter. The Organiser will select the closest Habib Jewel outlet to the addresses provided by the Winners.



MONTHLY GRAND PRIZE (one (1) Limited Edition MILO Gold Truck Set of four (4) different designs (999.9 gold – approximately 10gm each) worth RM28,000* each set AND one (1) MILO Truck activation with FREE MILO drinks at your preferred location to be won for each month for two (2) consecutive months): Winners will be contacted **via WhatsApp Number 6018 388 6332** to the mobile numbers from which the Organiser received the Qualified Entries to share their delivery address. A letter will be delivered via courier to the winners' address which the Organiser received via WhatsApp within 6-8 weeks after the promotion has ended. Winners are required to

collect their Prize at the selected Habib Jewel outlet as stated in the Winners' acknowledgement letter. The Organiser will select the closest Habib Jewel outlet to the addresses provided by the Winners.

For the MILO Truck Activation, winner will be contacted by the Organiser for Prizes fulfilment within six (6) to eight (8) weeks from the closing date of the Promotion to the addresses provided by the Winners. The Winner will be subjected to a set of terms and conditions set by the Organiser to host the Event. The Winner must utilise the Grand Prize and host the Event **before 31/12/2024**. Any unclaimed Grand Prize after this deadline will be forfeited.



ALL unclaimed prizes after the deadline set by the Organiser in the winner's notification for prize collection will be forfeited. The Organiser reserves the right to substitute any prize for an alternative of equal or greater value.

Q15: Whom should I call for further information?

A: You may call the Nestlé Customer Service Number: 1-800-88-3433 for any assistance you may require.

NOTE:

Consumers are encouraged to periodically check and read the Promotion T&C on the website for any additional terms as stated below:

Promotion Terms & Conditions:

- 1.2 The Organiser reserves the right in its sole discretion, without prior notice, and without any liability to any person, at any time to change the Terms and Conditions including to change the Promotion Period, make Prize substitutions, cancel, terminate or suspend the Promotion in whole or in part. In the event of any changes to the Terms and Conditions, Participants agree that their continued participation in the Promotion will constitute their acceptance of the Terms and Conditions (as changed).