

TERMS AND CONDITIONS

A. Schedule to Conditions of Entry

1.	Organiser:	Nestlé Products Sdn. Bhd. (197901000966).
2.	Promotion:	PERADUAN SKUAD TENAGA MILO.
3.	<u>Promotion</u> <u>Period:</u>	The Promotion starts at 00:00:00 on 22/05/2024 and closes at 23:59:59 on 02/07/2024.
4.	<u>Eligibility:</u>	The Promotion is open to all individual legal residents of Peninsular Malaysia aged 18 years and above as at the start of the Promotion Period, and with a valid identification document and residential address in Peninsular Malaysia. The Organiser shall reserve the right to request for evidence of identification documents.
5.	<u>Participating</u> <u>Products:</u>	Please refer below for the list of participating MILO products ("Products"):
		PARTICIPATING PRODUCTS
		MILO 3in1 8x33g, 18x33g, 18+3 x33g, 18x33g Jimat RM1.50, 30x33g, 18x33g + 3x30g Hi-Fibre.
		MILO Whole Grain Cereal 10x36g.
		MILO Less Sugar 10x27g.
		MILO Hi-Fibre 12x30g.
		MILO Original 18x30g, 18+3 x30g, 18x30g Jimat RM1.50.
		MILO Intense Dark Chocolate 10x33g
		MILO Intense Dark Chocolate Tin 400g
6.	Participation Method:	 a. To participate in the Promotion, purchase a minimum of Ringgit Malaysia Eight (RM8) ("Minimum Purchase") of any Products in a single original receipt from any instore outlets ("Receipt") and/or invoice screenshot from any online platform ("Invoice") during the Promotion Period. Please note that only purchasers of the Products are eligible to participate in this Promotion. b. <u>Instore Outlets Receipt</u>:

 i. The Receipt can come in the form of printed receipts from point-of-sale systems and/or hand-written receipts for instore outlet purchases. The Receipt must bear the name and/or logo of the outlet at which the purchase was made. If this is not available, the Receipt needs to be stamped with the official company's stamp of the outlet at which the purchase is made. ii. The Receipt must also bear the date of purchase, Products purchased, Products purchase amount, Receipt number and name and/or logo of the outlet ("Receipt Details").
 c. <u>Online Merchants Invoice</u>: The Invoice can be in the form of a screenshot of invoice for online purchases from any online merchants. The Invoice must bear the name and/or logo of the online merchant at which the online purchase was made. For online purchases with promotion codes and/or rebates and/or discount vouchers and/or shipping vouchers and/or any other discounts, the <u>final paid amount of the Products</u> must be the Minimum Purchase amount and above to be qualified. The Invoice must also bear the date of purchase, Products purchased, purchase amount, invoice number, and name and/or logo of the online merchant ("Invoice Details").
 d. During the Finalists selection process, the Organiser will allocate serial numbers according to the purchase amount as stated in the Receipts and/or Invoices ("Proof of Purchase") submitted up to a maximum of fifteen (15) serial numbers. Any balance amount shall be forfeited once the maximum serial number per Proof of Purchase has been allocated. For every Ringgit Malaysia Eight (RM8) of Products, the Organiser will allocate one (1) serial number. <u>For example</u>: If you purchase in a single Proof of Purchase during the Promotion Period: RM10.50 of Products, the Organiser will allocate 1 serial number. RM85.00 of Products, the Organiser will allocate 10 serial numbers. RM160.00 of Products, the Organiser will allocate 15 serial numbers.
e. The participation method in the Promotion is via WhatsApp only . All other methods of submission will be disqualified. Participants may submit as many Proofs of Purchase as they wish but each Proof of Purchase is ONLY eligible to one (1) WhatsApp entry submission.
f. The Organiser shall reserve the right to disqualify any Proof of Purchase which is illegible, with incomplete details, reprinted, duplicated, unclear, damaged, altered and/or modified in any way without further notification to the Participants. For the avoidance of doubt, the Organiser may also, without further notification to the Participant, disqualify any Proof of Purchase if the Organiser suspects that a Participant submitted a Proof of Purchase which is forged, falsified or is issued over Products which had not been purchased.
g. Entries submission via WhatsApp:

	i. Snap one (1) <u>clear and legible</u> picture/image in jpg or jpeg or png format of the Receipt complete with the Receipt Details ("Image").
	ii. One (1) Image must contain a picture of one (1) Receipt only and the Image
	file must be less than 5MB. iii. Submit the Image via WhatsApp to 6018 322 1788 using a mobile number
	registered in Malaysia.
	 iv. You will receive an autoreply message prompting you to submit your Full Name and Identification Number ("Personal Details") immediately following the format: #FULL NAME#ID NO to complete your registration and entry submission ("Entry").
	For example: Type: #ALEENA BINTI ALI#010801145896 and send.
	v. You are required to provide your Personal Details only once. You may submit as many Entries as you want, and all subsequent Entries will be linked to the initially provided Personal Details.
	vi. An auto reply acknowledgement message will be sent by the Organiser for the first WhatsApp Entry received from each mobile number only.
	h. The Organiser will extract all Entries received for further processing, verification and qualifying. The Organiser shall reserve the right to disqualify any Entries with incomplete Personal Details, unclear and/or illegible Images and/or duplicate and/or containing more than one (1) Proof of Purchase. All Entries will be checked for duplicates based on the Participant's full name, ID number and mobile number submitted. All Entries that do not meet the requirements stated herein shall be disqualified by the Organiser without further notification to the Participants.
	i. The Organiser shall reserve the right to request for evidence of the original Proof of Purchase hardcopy for verification and prize redemption. Failure to produce the original Proof of Purchase upon request will result in disqualification and forfeiture.
7. <u>Entry</u> <u>Deadline:</u>	All Entries must be received by the Organiser on or before 23:59:59 on 02/07/2024. All Entries received outside the Promotion Period will be automatically disqualified.
8. <u>Weekly Prizes</u>	a. There is a total of two (2) Weekly Prizes in the form of one (1) Tiket MILO Golden Ticket to be won for each week for six (6) consecutive weeks.
	 b. The Weekly Prize MILO Golden Ticket requires the Winners to either host a private gathering or select a local event at a venue in Peninsular Malaysia with a minimum of 100 guests (age 7 & above) (" Event"). The Weekly Prize MILO Golden Ticket will include the following: The Organiser will send one (1) MILO Truck to the Winner's Event to serve MILO beverages of up to a maximum of 5000 cups of MILO beverages; One (1) MILO Energy Cruiser with energy-packed activities to support and enhance the MILO Event; One (1) personalised MILO Hero of the Day Banner in the Winner's name;

	 iv. Supply of MILO Mixes products for six (6) months. Each Winner will receive twelve (12) packs of MILO Mixes of mixed variants worth more than RM100; v. All Winners will be subjected to a set of terms and conditions set by the Organiser to host the Event. All Winners must utilise the Weekly Prize and host the Event before 30/09/2024. Any unclaimed Weekly Prize after this deadline will be forfeited. vi. The Organiser reserves the right to reject any Events deemed inappropriate, which may include events that could be sensitive or involve political elements, at its absolute discretion. vii. For the avoidance of doubt, as the organizer of the Event, the Winners shall be fully responsible over all aspects of organizing the Event or any liability which may arise from the Event. c. There is a total of twelve (12) Weekly Prizes to be won at the end of the Promotion Period. d. The pool of Entries is based on submission date and the six (6) weekly periods are as per below:
	are as per below: Week 1: 22/05 - 28/05/2024 Week 2: 29/05 - 04/06/2024 Week 3: 05/06 - 11/06/2024 Week 4: 12/06 - 18/06/2024 Week 5: 19/06 - 25/06/2024 Week 6: 26/06 - 02/07/2024
9. <u>Judging</u> <u>Details –</u> <u>Weekly</u> <u>Prizes:</u>	a. As part of the Weekly Prize Finalists' selection process, the Organiser will tabulate the Entries received and allocate a serial number(s), for each Entry received and approved by the Organiser to be a successful entry each week, according to the Products purchased as stated in the Proof of Purchase submitted (each a "Qualified Entry" and collectively the "Qualified Entries"). A set of serial numbers will be allocated for the Qualified Entries starting from serial number "1".
	 b. Each week the serial numbers allocated to each Qualified Entry will be tabulated and added up to derive the total number of Qualified Entries ("Total Weekly Qualified Entries"). Assuming that the Total Weekly Qualified Entries for the week is 1001, the Organiser will compute and select based on the following: i. Weekly selection of two (2) Weekly Prize: 1001 ÷ 2 = 500.50. Since dividing 1001 with 2 will result in a number with decimal value, the number 500.50 will be rounded down to 500. The following two (2) Participants with Qualified Entries bearing the following serial numbers will be selected: 500* and 1000* (*computation examples: 500, 500+500=1000).
10. <u>Main Prizes</u>	 a. There is one (1) Grand Prize in the form of one (1) MILO VIP Ticket & Meet The Friends of MILO session and fifty (50) Consolation Prizes in the form of one (1) MILO Champion's Pack worth RM200 each to be won at the end of the Promotion Period.
	b. <u>GRAND PRIZE MILO VIP TICKET</u> : The Grand Prize requires the Winner to either host a private gathering or select a local event at a venue in Peninsular Malaysia

	with a minimum of 100 guests (age 7 & above) ("VIP Event"). The Grand Prize will include the following:
	 i. The Organiser will send one (1) MILO Truck to the VIP Event to serve up to a maximum of 5000 cups of MILO beverages;
	ii. One (1) MILO Energy Cruiser with energy-packed activities to support and enhance the VIP Event;
	 One (1) special appearance by Friends of MILO, Siti Saleha & Nadhir Nasar to the VIP Event;
	 Supply of MILO Mixes products for one (1) year. The Winner will receive twenty four (24) packs of MILO Mixes of mixed variants worth more than RM200;
	 v. The Winner will be subjected to a set of terms and conditions set by the Organiser to host the VIP Event. The Winner will be provided a list of dates/timeline according to the availability of Friends of MILO to select from and must utilise the Grand Prize and host the VIP Event before 31/08/2024. Any unclaimed Grand Prize after this deadline will be forfeited;
	vi. The Organiser reserves the right to reject any VIP Event deemed inappropriate, which may include events that could be sensitive or involve political elements, at its absolute discretion.
	vii. For the avoidance of doubt, as the organizer of the VIP Event, the Winners shall be fully responsible over all aspects of organizing the VIP Event or any liability which may arise from the Event.
	c. <u>CONSOLATION PRIZE MILO CHAMPION'S PACK</u> : Each Consolation Prize includes one (1) Exclusive MILO Bag with thirty five (35) sticks of MILO Mixes products of mixed variants and one (1) MILO tumbler (Montigo Ace Bottle Medium 530ml).
11. <u>Judging</u> <u>Details –</u> <u>Main Prizes:</u>	a. As part of the Main Prize Finalists' selection process, the Organiser will tabulate the Entries received and allocate a serial number(s), for each Entry received and approved by the Organiser to be a successful throughout the Promotion Period, according to the Products purchased as stated in the Proof of Purchase submitted (each a "Qualified Entry" and collectively the "Qualified Entries"). A set of serial numbers will be allocated for the Qualified Entries starting from serial number "1".
	 b. The serial numbers allocated to each Qualified Entry will be tabulated and added up to derive the total number of Qualified Entries ("Total Qualified Entries"). Assuming that the Total Qualified Entries is 10001, the Organiser will compute and select based on the following: i. Selection of one (1) Grand Prize Finalists: 10001 ÷ 2 = 5000.50. Since dividing
	10001 with 2 will result in a number with decimal value, the number 5000.50 will be rounded down to 5000 . The Participant with Qualified Entry bearing the serial number 5000 will be selected.
	 Selection of fifty (50) Consolation Prize Finalists: 10001 ÷ 50 = 200.02. Since dividing 10001 with 50 will result in a number with decimal value, the number 200.02 will be rounded down to 200. The following fifty (50) Participants with Qualified Entries bearing the following serial numbers will be selected: 200*,

	400*, 600*, 800, 1000 and so forth (*computation examples: <u>200</u> , 200+200= <u>400</u> , 400+200= <u>600</u>).
12. <u>Additional</u> <u>Terms:</u>	a. The Organiser's service provider will contact all Finalists via WhatsApp from 6018 322 1788 to the mobile number from which the Organiser received in the Qualified Entries. Each Finalist will be given one (1) question to answer. The selected Finalist must answer the question posted by the Organiser correctly in order to win the Prize. Failure to answer correctly and/or failure to answer the question posted by the Organiser within the time stated in the WhatsApp message will result in the Prize being forfeited. The Organiser will not be held liable in the event the selected Finalist cannot be contacted via WhatsApp for whatever reasons.
	b. Every Participant may throughout the Promotion Period win one (1) Grand Prize and/or one (1) Weekly Prize of the higher value and one (1) Consolation Prize.
	c. All Winners must provide their required and personal details to the Organiser for prizes fulfilment, without which the Organiser may not be able to fulfil such prizes. The Organiser reserves the rights to forfeit their Prizes if the Winners fail to provide their full details upon request. The Organiser reserves the right to disqualify any Entry or Prize if a Participant or Winner's personal details (including full name, identification number and mobile number) are found at any time to be inaccurate or wrong.
	d. The Organiser reserves the right to request for submission of the photocopy of identification document and the original hardcopy Proof of Purchase from the Winner for verification prior to Prizes fulfilment. Failure to submit upon request will result in disqualification and forfeiture. Upon verification, the Organiser reserves the right to forfeit their Prizes if the Organiser suspects that the alleged Winner submitted a Proof of Purchase which is forged, falsified or is issued over Products which had not been purchased.
	e. All unclaimed Prizes after the deadline set by the Organiser in the winners' notification for prize collection will be forfeited. The Organiser reserves the right to substitute any prize for an alternative of equal or greater value.
	f. All Winners must abide by the terms and conditions of the party(ies) arranging and/or providing for the Prizes and the terms and conditions attached, if any.
	g. The announcement of the Winners will be featured on the Organiser's website: <u>https://www.milo.com.my/malaysia-s-everyday-heroes-skuad-tenaga-malaysia-milo</u> six (6) to eight (8) weeks from the closing date of the Promotion Period.

This Schedule to Conditions of Entry must be read together with the Conditions of Entry and Privacy Notice available at: https://www.milo.com.my/malaysia-s-everyday-heroes-skuad-tenaga-malaysia-milo, collectively "Terms and Conditions" and shall be binding on all participants (and the parent/legal guardian of the participant, in the case of a minor participant) who participate in this Promotion (hereinafter referred to as "Participants", "Participant", "You", "you", "your").

B: Conditions of Entry

1. Introduction

- 1.1 This Conditions of Entry are to be read together with the Schedule to Conditions of Entry. To the extent that there is any inconsistency between the Conditions of Entry and the Schedule to Conditions of Entry, the Schedule to Conditions of Entry prevails. The Conditions of Entry and the Schedule to Condition of Entry shall collectively be referred to as the "Terms and Conditions". Each capitalized term not otherwise defined herein shall have the meaning ascribed to such term in the Schedule to Conditions of Entry. Defined terms will be used singular or plural as the case may be.
- 1.2 The Organiser reserves the right in its sole discretion, without prior notice, and without any liability to any person, at any time to change the Terms and Conditions including to change the Promotion Period, make Prize substitutions, cancel, terminate or suspend the Promotion in whole or in part. In the event of any changes to the Terms and Conditions, Participants agree that their continued participation in the Promotion will constitute their acceptance of the Terms and Conditions (as changed).
- 1.3 The Organiser's decision on all matters relating to the Promotion including judging and selection of winners will be final, binding and conclusive on all Participants, and no correspondence or appeals will be entertained.

2. Promotion Entries

- 2.1 By submitting an entry to the Promotion, Participants are deemed to have understood and agreed to be bound by the Terms and Conditions.
- 2.2 All costs and expenses incurred and/or arising from the participation in the Promotion, including without limitation, telecommunications, network, Short Messaging Services, postal and all such other charges and out-of-pocket expenses as may be incurred by a Participant during or in connection with the Promotion shall be borne by the Participant.
- 2.3 Proof of submission of an entry is not proof of receipt, and the Organiser shall not be liable for any delay, lost, damaged and/or non-receipt of submissions. The Organiser is not responsible for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction, unauthorized access to, or alteration of, user or member communications, or any problems or technical malfunction of our telecommunications network or lines, computer online systems, servers or providers, computer equipment, software, failure of e-mail or players on account of technical problems or traffic congestion on the Internet.
- 3. Eligibility

- 3.1 Where the eligibility age prescribed in the Schedule to Conditions of Entry is below the age of eighteen (18), Participants are required to obtain the written consent (in such form as may be prescribed by the Organiser), from their parents/legal guardians before participating in the Promotion and submitting any personal information.
- 3.2 The Organiser may require a Participant to provide proof of eligibility to participate in the Promotion including without limitation, identification documents, and the written consent of parents/legal guardians in the case of Participants below the age of eighteen (18) years.

4. Ineligibility

The following groups of persons shall not be eligible to participate in the Promotion:

- (a) Employees of the Organiser and its group of companies and their immediate family members (spouse, children, parents, siblings, and their spouses); and
- (b) Employees of the Organiser's agencies associated with the Promotion and their immediate families (spouse, children, parents, siblings, and their spouses).

5. Disqualification

- 5.1 The following entries will be disqualified:
 - (b) unclear, incomplete, duplicate, copies, illegible or incorrect entries; and/or
 - (b) entries that violate the Terms and Conditions, any applicable laws and/or regulations.
- 5.2 In addition, the Organiser reserves the right to disqualify any Participant that:
 - (a) undermines, has or attempted to undermine the operation of the Promotion by fraud, cheating or deception; and/or
 - (b) are not eligible or unable to provide proof of eligibility to participate in the Promotion for verification by Organiser when requested.
- 5.3 In the event of a disqualification after a Prize has been awarded, the Organiser reserves the right to demand for the return of the Prize or payment of its value from the disqualified Participant.

6. Prizes

- 6.1 The Organiser, its agents, sponsors and representatives shall have no liability to any Participant who defaults in collecting the Prizes in accordance with the Prize Claim/Delivery Date in any respect whatsoever. The Organiser reserves the right to determine how uncollected Prizes will be dealt with.
- 6.2 Prizes are strictly not transferable, assignable, exchangeable or redeemable by the Participant in any other form or manner other than that specified by the Organiser.
- 6.3 Any additional costs not specifically stated in the Schedule to Conditions of Entry in relation to a Prize shall be the responsibility of the Winner.

6.4 All Prizes must be taken according to the terms and conditions of the Organiser, its agent, sponsor and/or third party providing the Prizes.

(a) **Tickets to an Event**:

The Organiser is not liable for any cancellation or re-scheduling that may prevent a Prize fulfilment. Tickets can only be used on the date(s) specified on the ticket.

(b) Travel/Holiday Prizes:

If travel is offered as a Prize, flights and accommodation are subject to availability at time of booking. The Prize must be taken in accordance with the dates and destinations specified by the Organiser, its agent or sponsors. Additional spending money, meals, taxes, valid passports, visas, transport to & from departure point additional transfers, insurance & all other ancillary costs not specifically stated in the Schedule to Conditions of Entry are the responsibility of the Winner.

- 6.5 Prize(s) are given out on an "as it is" basis. The Prize shall be used/taken entirely at the risk of the Participants and the Organiser excludes all warranties and liabilities in connection with the Prize to the fullest extent permitted by law.
- 6.6 Prizes must be claimed in person unless the Organiser prescribes other modes of collection.
- 6.7 Where a Participant is under the age of eighteen (18) years of age and is declared a Prize winner, the Participant must be accompanied by their parent/legal guardian throughout the Prize fulfilment.

7. Publicity

The Organiser may use a Participant's entry including without limitation, photos, drawings, text, and any other content or information submitted for purposes of the Promotion (collectively the "Materials"), and the Participant's name, and/or likeness, for advertising, publicity and promotion of any goods or services of the Organiser, for an unlimited time throughout the world without compensation, and in any media. The Participant shall do all things necessary to give effect to this if requested by the Organiser.

8. Intellectual Property Rights

The Participant agrees that all intellectual property rights in any contents and/or materials submitted, made or created by the Participant in connection with the Promotion and any derivative works arising therefrom will perpetually and unconditionally be vested in, assigned to and owned by the Organiser. The Organiser has the right to use and modify such materials or works in any way it deems fit without compensation to the Participant and the Participant waives all rights he or she may have in such materials or works.

9. Indemnity

Each Participant agrees to indemnify, release and hold harmless each of the Organiser, its holding, subsidiary or related companies as defined in the Companies Act 2016 ("Nestlé Malaysia Group"), directors, officers, employees, agents, sponsors and/or representatives against any and all losses, rights, claims, actions and damages (including special, indirect and

consequential damages) arising from or incurred as a result of the Participant's participation in the Promotion, acceptance of any Prize, and/or the use of the Participant's entry and/or likeness in connection with the Promotion or violation of the Terms and Conditions.

10. Limitation of Liability

- 10.1 The Participant's participation in the Promotion shall be at the Participant's own risk.
- 10.2 The Organiser, Nestlé Malaysia Group, its, directors, officers, employees, agents, sponsors and/or representatives shall not be liable to any Participant in respect of any loss or damage whatsoever which is suffered, including but not limited to indirect or consequential loss, or for personal injury suffered or sustained by the Participant arising out of or in connection with the participation by the Participant in the Promotion, as well as the redemption and/or utilisation of any Prize won.

11. General

- 11.1 The Organiser, its agents, sponsors and/or representatives shall not be liable to perform any of their obligations in respect of the Promotion and the Terms and Conditions where they are unable to do so as a result of circumstances beyond their control and shall not be liable to compensate the Participants in any manner whatsoever in such circumstances.
- 11.2 Any names, trademarks or logos used and or reproduced in any materials (including marketing and promotional materials) in connection with this Promotion, in particular that relates to the Prize, are the properties of their respective owners. This Promotion and the Organiser are not affiliated with, or endorsed or sponsored by, the relevant owners, unless otherwise communicated, and such owners are not part of the Organiser's group of companies.
- 11.3 The Participants shall not be entitled to assign any of the rights or sub-contract any of the obligations herein. The Organiser shall be entitled to assign or sub-license the whole or any part of its rights hereunder to any third party as may be determined by the Organiser.
- 11.4 The invalidity, illegality or unenforceability of any terms hereunder shall not affect or impair the continuation in force of the remainder of the Terms and Conditions of the Promotion.
- 11.5 Where the Terms and Conditions of the Promotion is prepared in English and any other language(s) in the event of any inconsistency between the English language and the other language(s), the English language version shall prevail and govern in all respects.
- 11.6 The Terms and Conditions of the Promotion shall be construed, governed and interpreted in accordance the laws of Malaysia.

12. Privacy Notice

- 12.1 By participating in the Promotion, the Participant agrees to the processing of the Participant's Personal Data by the Organizer in accordance with the Privacy Notice in <u>https://www.nestle.com.my/info/privacy_notice</u>.
- 12.2 Dengan menyertai Promosi, Peserta bersetuju dengan pemprosesan Data Peribadi Peserta oleh Penganjur mengikut Notis Privasi di <u>https://www.nestle.com.my/info/privacy_policy/privacy_bm</u>.